

2019 Community Benefit Report

\$268 million+
invested in:

Financial assistance



Community health improvement services



Clinical education



Research



Net Community Benefit by category

(fiscal year)

Charity care for low-income patients	\$ 64,331,098
Costs of unpaid Medicaid (AHCCCS)	\$ 143,495,378
Community health improvement and other benefits	\$ 26,301,193
Community Benefit subtotal	\$ 234,127,669
Costs of unpaid Medicare	\$ 33,457,235
Total 2019 Community Benefit including Medicare	\$ 267,584,904

See back side for definition of terms.



Todd LaPorte, CEO
HonorHealth

HonorHealth is a non-profit community healthcare system, serving patients throughout the Valley, with an extensive footprint of hospitals, employed medical groups and affiliated providers, as well as a variety of community services. We are dedicated to improving the health and well-being of those we serve and committed to making healthcare more accessible and affordable for all.

Community programs offered through HonorHealth Desert Mission, the HonorHealth Military Partnership Program, as well as our affiliation with Neighborhood Outreach Access to Health (NOAH), provide a wide range of services to our community. These programs include early childhood education, food access and nutrition support, senior enrichment, critical care training for Air Force nurses, and medical, dental and behavioral health services for neighborhoods in need.

I'm pleased to share this summary highlighting HonorHealth's ongoing effort and dedication to providing high-quality healthcare and services to our community. Thank you to the physicians, community leaders and employees whose tireless dedication make this possible.

Access to Healthcare

NOAH

In 1997, Neighborhood Outreach Access to Health (NOAH) was created to fulfill an unmet need for high-quality and affordable health services. In 2012, HonorHealth began an affiliation with NOAH, a federally qualified health center, to develop a comprehensive model of care. This includes:

- Medical and dental care
- Behavioral health services
- Health and nutrition education
- Community resource assistance



144K+

total visits
(annually)

36K+

adults and children
provided with medical,
behavioral and dental care (annually)



9

health centers in
neighborhood
locations

HonorHealth Community Programs

DESERT MISSION

For more than 90 years, HonorHealth Desert Mission has been improving the health and well-being of individuals from all socioeconomic walks of life. Desert Mission supports HonorHealth's commitment to healthy communities by offering:

- Early childhood education and enrichment
- Employment and economic success
- Food Bank access and nutrition support
- Senior day care and enrichment



37K+

food boxes provided to families in need in 2019

MILITARY PARTNERSHIP

Launched in 2004, the HonorHealth Military Partnership Program provides trauma and deployment training to all branches of the military, active duty, National Guard and Reserves. The 7,500-square-foot training center is located on the HonorHealth Scottsdale Osborn Medical Center campus. The program offers:

- U.S. Air Force Magnet and Surgical Leadership Fellowship
- Readiness skill sustainment training
- Medical simulation training
- Nurse Transition Program
- Critical Care/Emergency Trauma Nursing Fellowship

3K+

soldiers and airmen trained since launch



440+

children received early care and education in 2019



37%

of seniors are military veterans



33+

nurses educated through the Nurse Transition Program in 2019

Definition of terms

Charity care for low-income patients:

Free or discounted health services provided to persons who cannot afford to pay and who meet the eligibility criteria of HonorHealth's financial assistance policy. Financial assistance is reported in terms of costs, not charges.

Costs of unpaid Medicaid (AHCCCS):

Unpaid costs of public programs for low-income persons – the shortfall created when HonorHealth receives payments that are less than the cost of caring for public program beneficiaries.

Community health improvements and other benefits:

Costs associated with activities implemented to improve community health, such as community health education and community-based clinical services. These services include health services and screenings for underinsured and uninsured persons, support groups, health education lectures and workshops by staff to community groups, health promotion and

wellness programs, and health care support services, such as enrollment assistance in public programs. This category includes the costs of clinical educational programs for physicians, interns and residents, medical students, nurses and nursing students, and other health professionals. The category also includes the costs of clinical and community health research.

Community building activities: Cost to improve the community's health and safety by addressing the root causes of health problems, such as poverty, homelessness, and environmental hazards. These activities strengthen our community's capacity to promote the health and well-being for its residents.

Costs of unpaid Medicare: Unpaid costs of public programs, such as Medicare and the shortfall created when HonorHealth receives payments that are less than the cost of caring for public program beneficiaries.

If you have any questions regarding this publication, contact Mary Jung at mjung@honorhealth.com

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