

2018 Community Benefit Report

\$249 million+
invested in:

Financial assistance



Community health improvement services



Clinical education



Research



Net Community Benefit By Category

(fiscal year)

Charity care for low-income patients	\$ 53,820,643
Costs of Unpaid Medicaid (AHCCCS)	\$ 142,508,515
Community health improvement and other benefits	\$ 27,202,711
Community building activities	\$ 2,871,692
Community Benefit Subtotal	\$ 226,412,905
Costs of Unpaid Medicare	\$ 23,041,784
Total 2018 Community Benefit including Medicare	\$ 249,454,689



Todd LaPorte, CEO
HonorHealth

HonorHealth offers an integrated system of care to bring highly coordinated, more accessible healthcare to patients and our communities.

Caring for our community extends beyond HonorHealth's medical centers, it also includes the community programs of HonorHealth Desert Mission and the HonorHealth Military Partnership Program. In addition, HonorHealth's affiliation with Neighborhood Outreach Access to Health (NOAH) adds to HonorHealth's extensive integrated care network by providing behavioral health services and dental care as well as addressing social needs. All of these various pieces help us deliver on our mission to improve the health and well-being of those we serve.

I'm pleased to share this summary showing the continued efforts HonorHealth has made in helping members of our community live healthier lives. I'd also like to extend a thank you to the physicians, community leaders and employees who help make this possible.

Access to Healthcare

NOAH

In 1997, Neighborhood Outreach Access to Health (NOAH) was created to fulfill an unmet need for high-quality and affordable health services. In 2012, HonorHealth began an affiliation with NOAH, a federally qualified health center, to develop a comprehensive model of care. This includes:

- Medical and dental care
- Behavioral health services
- Health and nutrition education
- Community resource assistance



120K

total visits
(annually)

30K+

adults and children
provided with medical,
behavioral and dental care (annually)



10+

health centers in
the community

HonorHealth Community Programs

DESERT MISSION

For 90 years, HonorHealth Desert Mission has been improving the health and well-being of individuals from all socioeconomic walks of life. Desert Mission supports HonorHealth's commitment to healthy communities by offering:

- Early childhood education and enrichment
- Employment and economic success
- Food Bank access and nutrition support
- Senior Day Care and enrichment



44K+

food boxes provided to families in need (annually)

400+

children received early care and education (annually)



36%

of seniors are military veterans

MILITARY PARTNERSHIP

Launched in 2004, the HonorHealth Military Partnership Program provides trauma and deployment training to all branches of the military, active duty, National Guard and Reserves. The 7,500-square-foot training center is located on the HonorHealth Scottsdale Osborn Medical Center campus. The program offers:

- U.S. Air Force Magnet and Surgical Leadership Fellowship
- Readiness skill sustainment training
- Medical simulation training
- Nurse Transition Program
- Critical Care/Emergency Trauma Nursing Fellowship

3K+

soldiers and airmen trained since launch



60+

nurses educated through the Nurse Transition Program (annually)

Definition of Terms

Charity care for low-income patients:

Free or discounted health services provided to persons who cannot afford to pay and who meet the eligibility criteria of the HonorHealth's financial assistance policy. Financial assistance is reported in terms of costs, not charges.

Costs of Unpaid Medicaid (AHCCCS):

Unpaid costs of public programs for low-income persons – the shortfall created when HonorHealth receives payments that are less than the cost of caring for public program beneficiaries.

Community health improvements and other benefits:

Costs associated with activities implemented to improve community health, such as community health education and community-based clinical services. These services include health services and screenings for underinsured and uninsured persons, support groups, health education lectures and workshops by staff to community groups, health promotion and

wellness programs, and health care support services, such as enrollment assistance in public programs. This category includes the costs of clinical educational programs for physicians, interns and residents, medical students, nurses and nursing students, and other health professionals. The category also includes the costs of clinical and community health research.

Community building activities: Cost to improve the community's health and safety by addressing the root causes of health problems, such as poverty, homelessness, and environmental hazards. These activities strengthen our community's capacity to promote the health and well-being for its residents.

Costs of Unpaid Medicare: Unpaid costs of public programs such as Medicare and the shortfall created when HonorHealth receives payments that are less than the cost of caring for public program beneficiaries.

Any questions regarding this publication,
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