

2017 Community Benefit Report



Todd LaPorte, CEO
HonorHealth

As a locally owned and operated non-profit health system, HonorHealth is deeply rooted in our community. Those roots take us back to 1927.

Caring for our community extends beyond HonorHealth's medical centers, it also encompasses programs such as HonorHealth Desert Mission and the HonorHealth Military Partnership Program. HonorHealth's affiliation with Neighborhood Outreach Access to Health (NOAH) adds to HonorHealth's extensive integrated care network by providing behavioral health services and dental care as well as addressing social needs for those we serve in our communities.

I'm pleased to share this summary showing the organization's dedication to improving the health and well-being of our communities. In collaboration with physicians and other community leaders, our team of employees are working toward creating a safe and healthy environment for all.

2017 NET COMMUNITY BENEFIT

(fiscal year)

Costs of charity care for low-income patients*

\$45,942,396

Costs of unpaid Medicaid (AHCCCS) programs*

\$56,176,736

HonorHealth invested
\$166,755,265
in financial assistance, community health improvement services and community benefit, including the costs of unpaid Medicare.

Costs of unpaid Medicare*

\$42,572,156

Costs of community building activities*

\$4,261,812

Costs of community health Improvements and other benefits*

\$17,802,165

* See reverse side for definition of terms.

HONORHEALTH COMMUNITY PROGRAMS

For more than 90 years, HonorHealth has provided comprehensive care and dedicated programs to improve the **health and well-being** of our communities.

DESERT MISSION

For 90 years, HonorHealth Desert Mission has been improving the health and well-being of individuals from all socioeconomic walks of life. Desert Mission supports HonorHealth's commitment to healthy communities by offering:

- Early childhood education and enrichment
- Employment and economic success
- Food access and nutrition support
- Senior enrichment

MILITARY PARTNERSHIP

Launched in 2004, the HonorHealth Military Partnership Program provides trauma and deployment training to all branches of the military, active duty, National Guard and Reserves. The 7,500-square-foot training center is located on the HonorHealth Scottsdale Osborn Medical Center campus. The program offers:

- U.S. Air Force Magnet and Surgical Leadership Fellowship
- Readiness skill sustainment training
- Medical simulation training
- Nurse Transition Program
- Critical Care/Emergency Trauma Nursing Fellowship

NOAH

In 1997 Neighborhood Outreach Access to Health (NOAH) was created to fulfill an unmet need for high-quality and affordable health services. In 2012, HonorHealth began an affiliation with NOAH to develop a comprehensive model of care that includes:

- Medical care
- Dental care
- Behavioral health services
- Health and nutrition education
- Community resource assistance

DEFINITION OF TERMS

Charity Care: Free or discounted health services provided to persons who cannot afford to pay and who meet the eligibility criteria of the HonorHealth's financial assistance policy. Financial assistance is reported in terms of costs, not charges.

Community-building activities: Cost to improve the community's health and safety by addressing the root causes of health problems, such as poverty, homelessness, and environmental hazards. These activities strengthen our community's capacity to promote the health and well-being for its residents.

Unpaid Medicaid: Unpaid costs of public programs for low-income persons – the shortfall created when HonorHealth receives payments that are less than the cost of caring for public program beneficiaries.

Unpaid Medicare: Unpaid costs of public programs such as Medicare and the shortfall created when HonorHealth receives payments that are less than the cost of caring for public program beneficiaries.

Community Health Improvement: Costs associated with activities implemented to improve community health, such as community health education and community-based clinical services. These services include health services and screenings for underinsured and uninsured persons, support groups, health education lectures and workshops by staff to community groups, health promotion and wellness programs, and health care support services, such as enrollment assistance in public programs. This category includes the costs of clinical educational programs for physicians, interns and residents, medical students, nurses and nursing students, and other health professionals. The category also includes the costs of clinical and community health research.

Any questions regarding this publication, please contact Mary Jung at mjung@HonorHealth.com