# HonorHealth Summer Teen Volunteer Program Frequently Asked Questions



## What is the age requirement for Summer Teen Volunteer Program?

Open to teens who have completed their freshman year and are at least 14 years of age.

### What are the dates and time commitment?

The program runs **June 7**, **2021 through July 30**, **2021**. Each teen must commit to **4-hours of service**, **2x per week** for the duration of the program. Limited night and weekend opportunities available. A minimum of six weeks participation required during eight week session. Please consider all vacation and employment plans before committing.

## What is the application deadline and how will I be notified of acceptance?

Applications will open in February. The application **deadline is Thursday**, **March 25**, **2021 by 3 p.m.** Those admitted to the program will be notified of acceptance by email mid-April.

### What characteristics do you look for in Summer Teen volunteers?

Volunteers will be working with patients and their families so we seek candidates that are kind, dependable, mature and demonstrate excellent customer service skills. All volunteers are expected to uphold HonorHeatlh's <u>Missionand ICARE Values</u>.

### What are the requirements for volunteers?

- Must complete freshman year of high school and be at least 14 years of age.
- Able to commit to 4-hours of service, 2x per week between June 7, 2021 July 30, 2021.
- Minimum of six weeks participation required during eight week session.
- Attend a mandatory in-person interview.
- Those selected to the program must complete the following:
  - Must complete a health assessment. Assessment includes an immunization verification, TB test and read. There is no cost for the health assessment.
  - Parent/guardian and volunteer must attend a mandatory 2-hour orientation, time and date to be determined.
  - Volunteer must attend a 4-hour campus orientation specific to your role. Dates will vary.
- Must be self-motived, confident and demonstrate excellent customer service skills inline with HonorHealth's mission and values.

## What are the steps to apply?

- Complete online application.
  - Respond to the following prompts. Limit responses to a single page.
    - Why are you interested in the Teen Volunteer Summer Program at HonorHealth?
    - What aspect of being a teen volunteer is most appealing to you and why?



- A copy of your unofficial high school transcript.
- Submit the provided recommendation form. Must be completed by someone outside your immediate family. Consider someone who can speak to your work ethic and/or character.
- Attend the in-person interview. The interview will include HonorHealth staff, volunteers and other applicants. Interview time will be selected on application.

#### At what hospital will I be located?

All applicants will select their preferred hospital (campus) on the application. We try to match students with their desired campus.

#### What if I can't make my interview date?

It is your responsibility to attend your scheduled interview. We may not be able to accommodate date changes so please consider your date carefully.

#### What if my family schedules vacation and I need to miss more than 2 weeks?

We ask that you do not apply for the program if you are not able to meet the requirements. Our volunteers are a valuable part of our daily operations and their commitment and dedication to our patients is necessary.

## Is everyone who applies to the Summer Program accepted?

No, it is a competitive process as we have limited positions available at each hospital.

#### What types of hands-on learning can the teens expect in the Summer Program?

In addition to traditional volunteer activities students will participate in our Meet.Explore.Discover (M.E.D.) education sessions. M.E.D. sessions are designed to offer a unique insight into the HonorHealth community while learning more about the healthcare industry.

#### Past M.E.D. sessions included:

- Military Partnership Simulation Center at Osborn hosts tramau simulation experiences.
- Surgery preparation with HonorHealth doctors.
- o Learn about integrated health care from HonorHealth's Mind, Body and Spirit programs.
- Get tips on how to prepare for medical school from from U of Arizona, College of Medicine
- Learn about careers in family practice and community health.

### Who do I contact if I have additional questions?

You can email your questions to Volunteer Relations Specialist Kristen Bagley at <u>kbagley@honorhealth.com</u> or call 480-587-5097.

