



Dear Valued Patient,

HonorHealth is privileged to have you as a patient and we want to provide you with up-front communication and the utmost customer service. Please be aware that our billing cycle occurs monthly. Therefore, you will receive a statement for informational purposes only at the beginning of every month that reflects the previous month's charges. These are the charges that have been submitted to your insurance company; this does not reflect the amount directly owed by you or the discounted rate your insurance company will pay for the services you received.

This statement also includes a discharge date which refers to the billing cycle ending at month's end. It does not mean that you have been discharged from therapy. Your estimated payments will be reflected on the Explanation of Benefits (EOB) that you will receive from your insurance company.

If you have any questions or concerns once you receive your statement, you may contact 480-882-5207.

Sincerely,

Outpatient Therapy Services