

Hospital Outpatient Clinic Based Locations

Your services received at HonorHealth Complete Care take place in an outpatient department of a hospital. If you are seen as an Urgent Care patient, you will have a clinic fee charge (as well as other charges such as lab work or x-rays or medications, etc.) and a separate charge for the physician's services. The clinic fee falls under the category of Facility Services which covers the overhead for the facility, including nursing, registration, equipment, supplies, the building, etc. Physician (and Clinical Professionals) Services covers the physician's services, treatment or procedures performed and does not include any costs for overhead.

Expected Fee

The HonorHealth hospital clinic visit fee \$135.

Insurance Information

1. The out-of-pocket amount of the facility fee that you will be responsible for paying will depend on your insurance coverage.
2. Insurance companies could impose deductibles or higher copayment, or coinsurance amounts for services provided in hospital outpatient departments.
3. If you have insurance, you should contact your carrier to determine your insurance coverage and your estimated financial responsibility for the facility fee, including copayments, coinsurance, and deductible amounts for the outpatient facility fee.

How this affects you if you have Medicare:

- The **Facility Services** charge(s) will be billed to Medicare Part A.
- The **Physician and Clinical Professionals** charge will be billed to Medicare Part B

You will receive two Medicare Summary Notices (MSNs, one for Part A and one for Part B):

- If you have secondary insurance, we will submit any balance to that insurance company.
- If your secondary insurance does not cover the remaining balance or if you do not have secondary insurance, the balance will be billed to you.

If you have a **Medicare Advantage Plan**, you will receive two explanations of benefits for both, the professional and the facility claim submitted.

Financial help for your portion of the outpatient facility fee bill may be available. If you need financial help with the outpatient facility bill, please contact HonorHealth customer service at 1-623-300-9044. Financial assistance information is also available on our website <https://www.honorhealth.com/patients-visitors/financial-assistance-policy>. Receiving services here may result in greater financial liability than receiving services at a location where a facility fee may not be charged.