

2023 COMMUNITY BENEFIT REPORT

\$468 million invested in:



Net Community Benefit by category (fiscal year)

Charity care for low-income patients	\$174,972,437
Costs of unpaid Medicaid (AHCCCS)	\$145,041,081
Community health improvement and other benefits	\$44,407,608
Community Benefit subtotal	\$364,421,126
Costs of unpaid Medicare	\$104,200,104
Total 2023 Community Benefit, including Medicare	\$468,621,230

See back side for definition of terms.



Todd LaPorte, CEO
HonorHealth

At HonorHealth, our team members and physicians are focused on improving regional health needs. With nearly 100 years of experience, no organization knows and understands the greater Phoenix community like we do. We understand

that our communities need more than just high-quality healthcare to be truly healthy. As a health system that values collaboration, we are proud to be the presenting sponsor of Blue Zones Project Scottsdale, alongside Cigna Healthcare and Goodwill of Central and Northern Arizona.

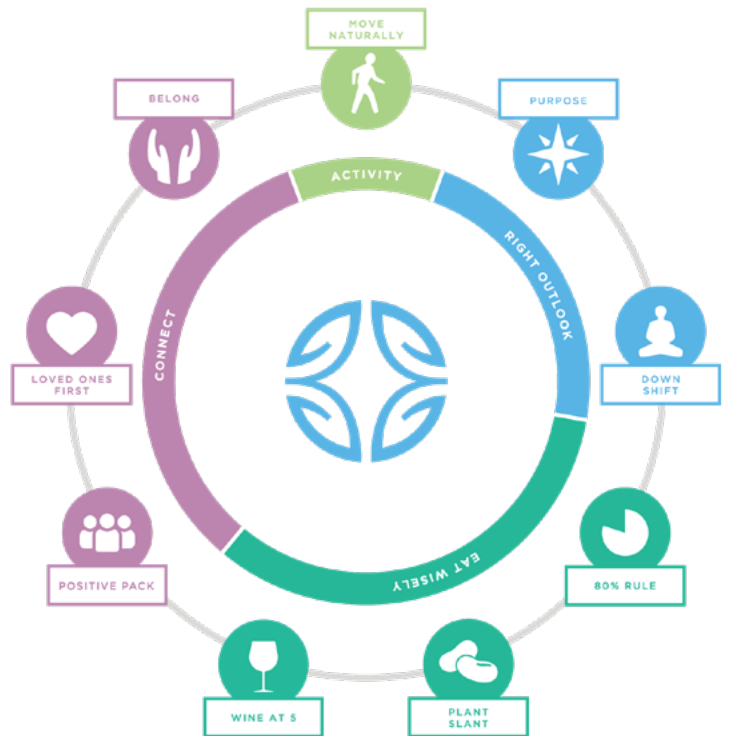
This multi-year collaboration with the City of Scottsdale unites our community in a shared mission — to support and build a culture of community health and well-being. Taking part in this global movement further solidifies our commitment to exceed the traditional expectations of a healthcare system and advance our vision to build healthier communities.

Desert Mission continued to address social determinants of health by providing food access and nutritional support, early childhood education and senior enrichment. In 2023, they saw a 21% increase in first-time clients, reflecting a greater need from seniors, infants, children and families. The expansion of their Living Well program further supported Food Bank clients, with staff trained to listen for cues to uncover the root causes of food insecurity and provide cross-program support based on unique needs.

I am proud to share this summary, which illustrates HonorHealth’s continued dedication to improving the health and well-being of those we serve. I would also like to express my gratitude for all our physicians, team members and community leaders who helped make this possible.

About Blue Zones

- Blue Zones are rare longevity hotspots where people thrive into their 100s.
- The Blue Zones Project helps communities transform by making lasting changes to the environment in which people live, work and play.
- Research shows that where people live has a bigger influence on their health than genetics.
- Environmental factors, like diet and lifestyle, play a significant role in determining lifespan.
- People in Blue Zones have lower rates of chronic disease.
- Residents in Blue Zones share nine specific traits that lead to longer, healthier, happier lives, known as the Power 9®.



HonorHealth Community Programs

DESERT MISSION

For more than 90 years, HonorHealth Desert Mission has been improving the health and well-being of individuals from all socioeconomic walks of life. Desert Mission supports HonorHealth's commitment to healthy communities by offering:

- Early childhood education and enrichment
- Employment and economic success
- Food Bank access and nutrition support
- Senior day care and enrichment



20K

food boxes provided to families in need in 2023

297

children received early care and education in 2023



25%

of seniors in Adult Day Healthcare are military veterans



MILITARY PARTNERSHIP

Launched in 2004, the HonorHealth Military Partnership Program provides trauma and deployment training to all branches of the military, active duty, National Guard and Reserves. The 7,500-square-foot training center is located on the HonorHealth Scottsdale Osborn Medical Center campus. The program offers:

- U.S. Air Force Magnet and Surgical Leadership Fellowship
- Readiness skill sustainment training
- Medical simulation training
- Nurse Transition Program
- Critical Care/Emergency Trauma Nursing Fellowship



11K

soldiers, airmen and first responders trained since launch

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Definition of terms

Charity care for low-income patients:

Free or discounted health services provided to persons who cannot afford to pay and who meet the eligibility criteria of HonorHealth's financial assistance policy. Financial assistance is reported in terms of costs, not charges.

Costs of unpaid Medicaid (AHCCCS):

Unpaid costs of public programs for low-income persons – the shortfall created when HonorHealth receives payments that are less than the cost of caring for public program beneficiaries.

Community health improvements and other benefits:

Costs associated with activities implemented to improve community health, such as community health education and community-based clinical services. These services include health services and screenings for underinsured and uninsured persons, support groups, health education lectures and workshops by team members

to community groups, health promotion and wellness programs, and healthcare support services, such as enrollment assistance in public programs. This category includes the costs of clinical educational programs for physicians, interns and residents, medical students, nurses and nursing students, and other health professionals. The category also includes the costs of clinical and community health research.

Also included are costs to improve the community's health and safety by addressing the root causes of health problems, such as poverty, homelessness and environmental hazards. These activities strengthen our community's capacity to promote the health and well-being for its residents.

Costs of unpaid Medicare: Unpaid costs of public programs, such as Medicare and the shortfall created when HonorHealth receives payments that are less than the cost of caring for public program beneficiaries.

If you have any questions regarding this publication, contact Mary Jung at mjung@honorhealth.com

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