

# 2024 Community Benefit Report

**\$550** million invested in:



FINANCIAL  
ASSISTANCE



COMMUNITY  
HEALTH  
IMPROVEMENT  
SERVICES



CLINICAL  
EDUCATION



RESEARCH

## Net Community Benefit by category (fiscal year)

Charity care for low-income patients	\$211,625,193
Costs of unpaid Medicaid (AHCCCS)	\$164,584,703
Community health improvement and other benefits	\$45,326,055
<b>Community Benefit subtotal</b>	<b>\$421,535,951</b>
Costs of unpaid Medicare	\$128,876,560
<b>Total 2024 Community Benefit, including Medicare</b>	<b>\$550,412,511</b>

See back side for definition of terms.



**Todd LaPorte, CEO**

HonorHealth

At HonorHealth, healthier communities start with connection and choices that last a lifetime.

For nearly 100 years, we've partnered with our neighbors to meet the evolving health needs of the greater Phoenix area. We know that true well-being goes beyond exceptional medical care — it requires collaboration, compassion and a shared commitment to lift one another.

We're proud to be the presenting sponsor of the Blue Zones Project Scottsdale, alongside Cigna Healthcare and Goodwill of Central and Northern Arizona. This multi-year partnership with the City of Scottsdale reflects our sustained commitment to making healthy choices easier and more accessible. It's one more way we're helping shape environments where well-being becomes second nature — not just for today, but for generations to come.

Our commitment doesn't stop there. Across the Valley, we're investing in what matters most: access. That means expanding our network of medical centers, primary care practices and outpatient locations so care is closer to home for every community we serve. These investments aren't just about buildings — they're about removing barriers, meeting people where they are and ensuring that health and hope reach every corner of our region.

We also know that health is shaped by more than clinical care. Through Desert Mission, we continue to address social determinants of health by providing food access, nutrition support, early childhood education and senior enrichment. In 2024, Desert Mission served over 110,000 individuals, reflecting a 65% increase over the previous year. The expansion of our Living Well program strengthened support for those in need, equipping staff to connect clients to resources tailored to their unique needs.

This report highlights the impact of these efforts — and the people behind them. I am deeply grateful to our physicians, team members and community partners whose leadership and compassion make this work possible. Together, we're shaping a future where every person has the opportunity to thrive.

*Todd LaPorte*

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## Blue Zones Project Scottsdale

### Making the healthy choice the easy choice

- Blue Zones Project Scottsdale is a community well-being improvement initiative designed to change the way people experience the world around them. It uses people, places and policy as levers to transform those surroundings.
- Blue Zones Project Scottsdale brings together local stakeholders and international well-being experts to introduce evidence-based programs and changes to environment, policy, and social networks. Together, they measurably improve well-being.
- Certified Blue Zones communities have populations with greater well-being, improved health outcomes, reduced costs and increased civic pride, all of which support healthy economic development.



 **BLUE ZONES™**

# HonorHealth Community Programs

## DESERT MISSION

**For more than 90 years**, HonorHealth Desert Mission has been improving the health and well-being of individuals from all socioeconomic walks of life. Desert Mission supports HonorHealth's commitment to healthy communities by offering:

- Early childhood education and enrichment through the Lincoln Learning Center.
- Employment and economic success through the Living Well Program.
- Access to food and nutrition support through Desert Mission Food Bank.
- Senior day care and enrichment through the Adult Day Health Care Program.

# 297

children received early care and education in 2024 at Lincoln Learning Center.



# 874

households received navigation and individualized support in 2024 through the Living Well services.



# 58K

households served in 2024 on-site at the Desert Mission Food Bank.



# 95%

of seniors served in 2024 at Adult Day Healthcare are diagnosed with Alzheimer's or other dementia issues.

## MILITARY PARTNERSHIP

**Launched in 2004**, the HonorHealth Military Partnership Program provides trauma and deployment training to all branches of the military, active duty, National Guard and Reserves. The 7,500-square-foot training center is located on the HonorHealth Scottsdale Osborn Medical Center campus. The program offers:

- U.S. Air Force Magnet and Surgical Leadership Fellowship
- Readiness skill sustainment training
- Medical simulation training
- Nurse Transition Program
- Critical Care/Emergency Trauma Nursing Fellowship



# 1,825

soldiers, airmen and first responders received training in 2024.

**HONORHEALTH®**

# Definition of terms

**Charity care for low-income patients:** Free or discounted health services provided to persons who cannot afford to pay and who meet the eligibility criteria of HonorHealth's financial assistance policy. Financial assistance is reported in terms of costs, not charges.

**Costs of unpaid Medicaid (AHCCCS):** Unpaid costs of public programs for low-income persons — the shortfall created when HonorHealth receives payments that are less than the cost of caring for public program beneficiaries.

**Community health improvements and other benefits:** Costs associated with activities implemented to improve community health, such as community health education and community-based clinical services. These services include health services and screenings for underinsured and uninsured persons, support groups, health education lectures and workshops by team members to community groups, health promotion and wellness programs, and healthcare support services, such as enrollment assistance in public programs. This category includes the costs of clinical educational programs for physicians, interns and residents, medical students, nurses and nursing students, and other health professionals. The category also includes the costs of clinical and community health research.

Also included are costs to improve the community's health and safety by addressing the root causes of health problems, such as poverty, homelessness and environmental hazards. These activities strengthen our community's capacity to promote the health and well-being for its residents.

**Costs of unpaid Medicare:** Unpaid costs of public programs, such as Medicare and the shortfall created when HonorHealth receives payments that are less than the cost of caring for public program beneficiaries.



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