



Introducing Companion Rides

The ride-share solution for older adults, individuals with disabilities, and low acuity patients in need of minor physical assistance.



Door-Through-Door™ Assistance



Wheelchair & Walker Support



Navigating Stairs & Obstacles

WHEN TO USE COMPANION RIDES

- Dialysis appointments
- Post surgery or procedure
- Vision or hearing impaired
- Mild behavioral or cognitive impairment
- In need of light physical assistance
- Radiation oncology appointments
- Wound care appointments
- After general anesthesia
- Physical therapy visits
- And more!

Visit OnwardRides.com or find us in the App store
Concierge | (800) 700-4797

To cancel or modify your ride, contact Concierge



TECHNOLOGY TO SUPPORT CARETEAMS

ROBUST RIDER PROFILES

PROFILE FAVORITE DRIVERS PAYMENT METHODS

John Carlton

General Information

First Name* John Last Name* Carlton

Phone 5555555555 Email john.doe@gmail.com

DOB 05/10/1943

Special Considerations

Mr. Carlton uses a walker and needs help getting in and out of the vehicle. Make sure to provide an arm for support to help him up the 3 steps to his front door.

Conditions, accessibility issues, or other things the driver should know about?

Assistance / Impairments

Mobility What level of mobility assistance does the rider need? Needs an arm for support

Vision Does the rider have any vision impairment? Mild

Hearing Does the rider have any hearing impairment? Mild

Cognitive Does the rider have any cognitive impairment? None

Alterations

Alterations Is John allowed to make changes to the ride? No. All changes should be run by a coordinator

Notification Preferences

The rider's preferred method(s) of communication with the Onward team.

TEXT MESSAGE EMAIL PHONE

UPDATE PROFILE

USER FRIENDLY EXPERIENCE

← BACK

Book Transportation

Rider: Joe Rider

Add rider Edit Rider

Transportation Type: Companion

Ride Type: One Way

Pickup Day: March 28th Pickup Time: 12:00 PM

Pickup Location: 1 Dr Carlton B Goodlett Pl, San Francisco, C... + ADD LOCATION INSTRUCTIONS

Dropoff Location: San Francisco, CA 94128, USA

Dropoff Location Instructions: Park in the "Patient Parking" at the Emergency Department entrance and walk Joe into the front desk.

Passenger Count: 1

Ride Notes: Joe forgets the garage door code, remind him it's his mother's birth year.

CONSISTENT DRIVER MATCHING

Favorite Driver Matching

Assistance Based Matching

Preferred Language Matching

CARETEAM NOTIFICATIONS

Real time GPS Tracking

Caregiver & Careteam Notes

Text, Email, & Voice Notifications



Oftentimes, it's the small things that mean the most to my riders and theres something special about seeing the same people that creates a little magic. It's the basis of our little community.

Jessica, Companion Driver



SCHEDULE A RIDE!