



## Cancer Care

Welcome to HonorHealth Cancer Care. Our valley-wide locations put you, the patient, at the center of everything we do. Our team of specialists are committed to providing you with outstanding coordinated care.

### Prior to your visit

Before your appointment, we ask that you print and fill out the attached New Patient Packet. We realize that you may have already provided similar information to other HonorHealth providers in the past and understand that this may seem redundant. However, with health histories and circumstances changing continually, it is important for our team to have your most recent and updated information to provide you with the finest personalized care.

### MyChart App

To simplify your healthcare, we strongly encourage you to download or sign up for the MyChart App. MyChart is a free, easy-to-use, secure website that gives you access to your health information quickly and conveniently from your computer, smartphone or tablet. Visit [HonorHealth.com/mychart](http://HonorHealth.com/mychart) to learn more about the advantages of MyChart and to get instructions on how to sign up.

If you have questions, please do not hesitate to talk to your physician. You may also call 855-485-HOPE (4673) for additional information and support.

It is an honor to serve you during this time.

## PATIENT REGISTRATION

Hematology/Medical and GYN Oncology Division

Patient Full Name: \_\_\_\_\_ Birth Date: \_\_\_\_\_

SSN: \_\_\_\_\_ Email Address: \_\_\_\_\_ Gender:  M  FHome Address: \_\_\_\_\_  
Street \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_Mailing Address: \_\_\_\_\_  
Street \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work phone: \_\_\_\_\_

Mobile Phone: \_\_\_\_\_ Mobile Phone Provider: \_\_\_\_\_

Notification preference?  Mobile Phone  e-Mail  Text Message  Home Phone

May we leave a message (circle)? Yes or No Please circle preference for voice message: Home or Mobile Phone

Mothers Maiden Name: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Mobile Phone: \_\_\_\_\_

Marital Status:  Single  Married  Divorced  WidowedEthnicity:  Hispanic or Latino  Not Hispanic or Latino (requested demographic question for the State of AZ)Race:  American Indian or Alaska Native  Asian  Black or African-American  White/Caucasian  
 Native Hawaiian  Other Pacific Islander  Other: \_\_\_\_\_

Religion Preference: \_\_\_\_\_

Preferred Language:  English  Spanish  French  Chinese  Other: \_\_\_\_\_Visually Impaired:  Yes  No

Patient Employer: \_\_\_\_\_ Occupation: \_\_\_\_\_

Primary Insurance: \_\_\_\_\_ Subscriber Name: \_\_\_\_\_

Subscriber Date of Birth: \_\_\_\_\_ Relationship to Subscriber: \_\_\_\_\_

ID# \_\_\_\_\_ Group#: \_\_\_\_\_

Secondary Insurance: \_\_\_\_\_ Subscriber Name: \_\_\_\_\_

Subscriber Date of Birth: \_\_\_\_\_ Relationship to Subscriber: \_\_\_\_\_

ID# \_\_\_\_\_ Group#: \_\_\_\_\_

Do you have a Living Will?  Yes  No  
Do you have a DNR?  Yes  NoIf yes, please provide a copy for our records  
If yes, please provide a copy for our records

# PATIENT HEALTH HISTORY

Hematology/Medical Oncology and GYN Oncology Division

Visit Date: \_\_\_\_\_

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Reason for Visit: \_\_\_\_\_ When did the problem begin: \_\_\_\_\_

REFERRING DOCTOR (NAME, ADDRESS, PHONE #) \_\_\_\_\_

PRIMARY DOCTOR (NAME, ADDRESS, PHONE #) \_\_\_\_\_

PATIENT'S PHARMACY (NAME, ADDRESS, PHONE #) \_\_\_\_\_

MEDICINE/FOOD/LATEX/CONTRAST ALLERGIES: \_\_\_\_\_ NONE or LIST IF ANY: \_\_\_\_\_

**CURRENT MEDICATIONS** (name and dosage) OR **CHECK HERE** \_\_\_\_\_ if Med List is attached

|          |          |
|----------|----------|
| 1. _____ | 5. _____ |
| 2. _____ | 6. _____ |
| 3. _____ | 7. _____ |
| 4. _____ | 8. _____ |

**CHRONIC CONDITIONS/PAST MEDICAL HISTORY: Have you ever had any of the following? (circle all that apply)**

High Blood Pressure

COPD

Diabetes - If yes, type: \_\_\_\_\_

Hyperthyroidism

Stroke/TIA

Abnormal Heart Rhythm

Lupus

Atrial Fibrillation

Heart Failure

Heart Murmur

Vascular Disease

Neuropathy

Heart Disease

Hypothyroidism

Heart attack

Aneurysm

Seizures

Blood Clots

Colitis/Diverticulitis

Genetic Disorder Type: \_\_\_\_\_

Anxiety

STDs - If yes, type: \_\_\_\_\_

Depression

HIV

Other: \_\_\_\_\_

**Have you had any of the following tests?**

|                                  | <b>Yes</b>               | <b>When and Where</b> |
|----------------------------------|--------------------------|-----------------------|
| Abnormal biopsy                  | <input type="checkbox"/> |                       |
| CT Scan                          | <input type="checkbox"/> |                       |
| MRI Scan                         | <input type="checkbox"/> |                       |
| PET Scan                         | <input type="checkbox"/> |                       |
| Mammogram                        | <input type="checkbox"/> |                       |
| Colonoscopy                      | <input type="checkbox"/> |                       |
| PAP Smear                        | <input type="checkbox"/> |                       |
| Endoscopy                        | <input type="checkbox"/> |                       |
| Blood Transfusions               | <input type="checkbox"/> |                       |
| Bone Mineral Density Test (DEXA) | <input type="checkbox"/> |                       |

# PATIENT HEALTH HISTORY

Hematology/Medical Oncology and GYN Oncology Division

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

## PATIENT SURGICAL HISTORY (NAME AND YEAR)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

**Any implanted devices or metal (pacemakers, pumps, etc.) Please circle: YES NO**

**VACCINES:** Have you had the following vaccines:

|                      |                             |  |                    |                             |  |
|----------------------|-----------------------------|--|--------------------|-----------------------------|--|
| <b>PNEUMONIA</b>     | <input type="checkbox"/> NO | <input type="checkbox"/> YES, Date _____ | <b>TETANUS</b>     | <input type="checkbox"/> NO | <input type="checkbox"/> YES, Date _____ |
| <b>SHINGLES</b>      | <input type="checkbox"/> NO | <input type="checkbox"/> YES, Date _____ | <b>FLU VACCINE</b> | <input type="checkbox"/> NO | <input type="checkbox"/> YES, Date _____ |
| <b>OTHER VACCINE</b> | <input type="checkbox"/> NO | <input type="checkbox"/> YES, Date _____ |                    |                             |  |

**TOBACCO USE:**  NEVER  CURRENT  PREVIOUSLY      **ALCOHOL USE:**  NEVER  CURRENT  PREVIOUSLY

**CAFFEINE** (Coffee, tea, energy drinks)  NEVER  RARELY  DAILY

**DRUG USE:**  NEVER  CURRENT  PREVIOUSLY      **EXPOSURE TO HIV:**  NO  YES

## SOCIAL HISTORY: Lifestyle

Highest Education level: \_\_\_\_\_

With whom do you live? \_\_\_\_\_

Do you exercise?  Never  Sometimes  30 minutes, 3x/week or more

Have you experienced 10 lbs weight loss or gain in past 3 months?  NO  YES

## SOCIAL HISTORY: Mobility

Do you have problems with mobility (use a wheelchair, cane, or walker)?  NO  YES; if yes describe issue and/or device used: \_\_\_\_\_

Have you had a fall in the past year?  NO  YES

Do you feel unsteady?  NO  YES

## FAMILY MEDICAL HISTORY

### **ALIVE AND WELL?**

FATHER  NO  YES \_\_\_\_\_

MOTHER  NO  YES \_\_\_\_\_

### **DISEASE**

### **IF DECEASED, CAUSE AND AGE OF DEATH**

\_\_\_\_\_

Any history of cancer in the family? \_\_\_\_\_

Are there any religious considerations that would keep you from receiving blood products?  NO  YES

**Women only ---**

**Age menstrual cycle began:** \_\_\_\_\_ **Menopause Age:** \_\_\_\_\_ **Number of Pregnancies:** \_\_\_\_\_ **Live Births:** \_\_\_\_\_

# PATIENT HEALTH HISTORY

Hematology/Medical Oncology and GYN Oncology Division

| CONSTITUTIONAL SYMPTOMS    |    |     | EYES CONTINUED  |    |     |
|----------------------------|----|-----|---|----|-----|
| ACTIVITY CHANGE            | NO | YES | EYE REDNESS (DRY EYES)                                | NO | YES |
| APPETITE CHANGE            | NO | YES | FLOATERS  | NO | YES |
| CHILLS                     | NO | YES | PHOTOPHOBIA (SENSITIVITY TO LIGHT)                    | NO | YES |
| DIAPHORESIS (SWEATING)     | NO | YES | VISUAL DISTURBANCE                                    | NO | YES |
| FATIGUE (WEAKNESS)         | NO | YES | RESPIRATORY   |    |     |
| FEVER                      | NO | YES | DYSPNEA ON EXERTION (SHORTNESS OF BREATH ON EXERTION) | NO | YES |
| NIGHT SWEATS               | NO | YES | CHEST TIGHTNESS                                       | NO | YES |
| PAIN                       | NO | YES | CHOKING   | NO | YES |
| RIGORS (CHILLS)            | NO | YES | COUGH   | NO | YES |
| UNEXPECTED WEIGHT CHANGE   | NO | YES | HEMOPTYSIS(COUGHING UP BLOOD)                         | NO | YES |
| HEENT                      |    |     | SHORTNESS OF BREATH (DIFFICULTY BREATHING)            | NO | YES |
| CONGESTION                 | NO | YES | STRIDOR   | NO | YES |
| DENTAL PROBLEM             | NO | YES | WHEEZING (ASTHMA)                                     | NO | YES |
| DRY MOUTH                  | NO | YES | CARDIOVASCULAR  |    |     |
| EAR PAIN                   | NO | YES | CHEST PAIN  | NO | YES |
| FACIAL SWELLING            | NO | YES | LEG SWELLING  | NO | YES |
| HAIR LOSS                  | NO | YES | ORTHOPNEA   | NO | YES |
| HEARING LOSS               | NO | YES | PALPITATIONS  | NO | YES |
| MOUTH SORES                | NO | YES | PND(PAROXYSMAL NOCTURNAL DYSPNEA)                     | NO | YES |
| NOSEBLEEDS                 | NO | YES | GI  |    |     |
| POSTNASAL DRIP             | NO | YES | ABDOMINAL DISTENTION                                  | NO | YES |
| RHINORRHEA (RUNNY NOSE)    | NO | YES | ABDOMINAL PAIN  | NO | YES |
| SINUS PRESSURE             | NO | YES | ANAL BLEEDING   | NO | YES |
| SORE THROAT                | NO | YES | ASCITES (ABDOMINAL SWELLING)                          | NO | YES |
| TASTE CHANGES              | NO | YES | BLOOD IN STOOL (BLACK STOOLS)                         | NO | YES |
| THRUSH                     | NO | YES | CONSTIPATION  | NO | YES |
| TINNITUS (RINGING IN EARS) | NO | YES | DIARRHEA  | NO | YES |
| TROUBLE SWALLOWING         | NO | YES | EARLY SATIETY (FEELING FULL)                          | NO | YES |
| VOICE CHANGE               | NO | YES | GERD/HEARTBURN  | NO | YES |
| BREAST                     |    |     | NAUSEA AND VOMITING                                   | NO | YES |
| RIGHT INVERTED NIPPLE      | NO | YES | HERNIA  | NO | YES |
| RIGHT MASS                 | NO | YES | ENDOCRINE   |    |     |
| RIGHT NIPPLE DISCHARGE     | NO | YES | COLD INTOLERANCE                                      | NO | YES |
| RIGHT SKIN CHANGE          | NO | YES | DIABETES  | NO | YES |
| LEFT INVERTED NIPPLE       | NO | YES | HEAT INTOLERANCE                                      | NO | YES |
| LEFT MASS                  | NO | YES | HOT FLASHES   | NO | YES |
| LEFT NIPPLE DISCHARGE      | NO | YES | POLYDIPSIA (GREAT THIRST)                             | NO | YES |
| LEFT SKIN CHANGE           | NO | YES | POLYPHAGIA (EXCESSIVE EATING)                         | NO | YES |
| EYES                       |    |     | POLYURIA (EXCESSIVE URINATION)                        | NO | YES |
| BLURRED VISION             | NO | YES | PRE-DIABETES  | NO | YES |
| DOUBLE VISION              | NO | YES | GU  |    |     |
| EYE DISCHARGE              | NO | YES | DYSURIA((PAIN/DIFFICULTY URINATING, HESITANCY)        | NO | YES |
| EYE ITCHING                | NO | YES |   |    |     |
| EYE PAIN                   | NO | YES | FLANK PAIN  | NO | YES |

# PATIENT HEALTH HISTORY

## Hematology/Medical Oncology and GYN Oncology Division

| GU CONTINUED                           |    |     | PSYCHIATRIC                     |    |     |
|--|----|-----|---------------------------------|----|-----|
| FREQUENT URINATION                     | NO | YES | AGITATION                       | NO | YES |
| HEMATURIA (BLOOD IN URINE)             | NO | YES | BEHAVIOR PROBLEM                | NO | YES |
| INCONTINENCE                           | NO | YES | CONFUSION                       | NO | YES |
| NOCTURIA (FREQUENT URINATION AT NIGHT) | NO | YES | DECREASED CONCENTRATION         | NO | YES |
| PENILE DISCHARGE                       | NO | YES | DEPRESSION                      | NO | YES |
| PENILE PAIN                            | NO | YES | HALLUCINATIONS                  | NO | YES |
| PENILE SWELLING                        | NO | YES | HYPERACTIVE                     | NO | YES |
| SCROTAL SWELLING                       | NO | YES | NERVOUS/ANXIOUS (PANIC ATTACKS) | NO | YES |
| TESTICULAR PAIN                        | NO | YES | SELF-INJURY                     | NO | YES |
| URGENCY TO URINATE                     | NO | YES | SLEEP DISTURBANCE (INSOMNIA)    | NO | YES |
| DECREASED URINE                        | NO | YES | SUICIDAL IDEAS                  | NO | YES |
| MUSCULOSKELETAL                        |    |     | HOMICIDAL IDEAS                 | NO | YES |
| ARTHRALGIAS (JOINT PAIN/BONE PAIN)     | NO | YES | GYN                             |    |     |
| BACK PAIN                              | NO | YES | VAGINAL DISCHARGE               | NO | YES |
| GAIT PROBLEM (WALKING ABNORMALLY)      | NO | YES | VAGINAL PAIN                    | NO | YES |
| JOINT SWELLING                         | NO | YES | ABNORMAL BLEEDING               | NO | YES |
| MYALGIAS (MUSCLE PAIN)                 | NO | YES |                                 |    |     |
| NECK PAIN                              | NO | YES |                                 |    |     |
| NECK STIFFNESS                         | NO | YES |                                 |    |     |
| SKIN                                   |    |     |                                 |    |     |
| BLISTERING                             | NO | YES |                                 |    |     |
| CHANGING MOLES (SKIN LESIONS)          | NO | YES |                                 |    |     |
| COLOR CHANGE                           | NO | YES |                                 |    |     |
| ALLERGY/IMMUNE SYSTEM                  |    |     |                                 |    |     |
| ENVIRONMENTAL/SEASONAL ALLERGIES       | NO | YES |                                 |    |     |
| FOOD ALLERGIES                         | NO | YES |                                 |    |     |
| IMMUNOCOMPROMISED                      | NO | YES |                                 |    |     |
| CHEMICALS IN WORKPLACE                 | NO | YES |                                 |    |     |
| NEUROLOGICAL                           |    |     |                                 |    |     |
| PAINFUL NEUROPATHY                     | NO | YES |                                 |    |     |
| DIZZINESS                              | NO | YES |                                 |    |     |
| FACIAL ASYMMETRY                       | NO | YES |                                 |    |     |
| HEADACHES                              | NO | YES |                                 |    |     |
| LIGHT-HEADEDNESS                       | NO | YES |                                 |    |     |
| NUMBNESS/TINGLING                      | NO | YES |                                 |    |     |
| SEIZURES                               | NO | YES |                                 |    |     |
| SPEECH DIFFICULTY                      | NO | YES |                                 |    |     |
| SYNCOPE (ALTERED CONSCIOUSNESS)        | NO | YES |                                 |    |     |
| TREMORS                                | NO | YES |                                 |    |     |
| WEAKNESS (PARALYSIS)                   | NO | YES |                                 |    |     |
| HEMATOLOGIC                            |    |     |                                 |    |     |
| ADENOPATHY (ENLARGED GLANDS)           | NO | YES |                                 |    |     |
| BRUISES/BLEEDS EASILY                  | NO | YES |                                 |    |     |
| LYMPHEDEMA                             | NO | YES |                                 |    |     |
| PETECHIAE (BLEEDING UNDER SKIN)        | NO | YES |                                 |    |     |
| PURPURA (RASH)                         | NO | YES |                                 |    |     |

## HEREDITARY CANCER QUESTIONNAIRE

## Personal Information

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_

Gender (M/F): \_\_\_\_\_ Today's Date (MM/DD/YY): \_\_\_\_\_ Healthcare Provider: \_\_\_\_\_

**Instructions:** This is a screening tool for cancers that run in families. Please mark (Y) for those that apply to YOU and/or YOUR FAMILY. Next to each statement, please list the relationship(s) to you and age of diagnosis for each cancer in your family.

**You and the following close blood relatives should be considered:** You, Parents, Brothers, Sisters, Sons, Daughters, Grandparents, Grandchildren, Aunts, Uncles, Nephews, Nieces, Half-Siblings, First-Cousins, Great-Grandparents and Great Grandchildren

## YOU and YOUR FAMILY's Cancer History (Please be as thorough and accurate as possible)

|   | CANCER  | YOU AGE OF Diagnosis   | PARENTS / SIBLINGS / CHILDREN | AGE OF Diagnosis | RELATIVES on your MOTHER'S SIDE | AGE OF Diagnosis | RELATIVES on your FATHER'S SIDE | AGE OF Diagnosis |
|---|---|--|-------------------------------|------------------|---------------------------------|------------------|---------------------------------|------------------|
| <input checked="" type="checkbox"/> Y<br><input type="checkbox"/> N | EXAMPLE BREAST CANCER                                   | 45   | —                             | —                | Aunt Cousin                     | 45<br>51         | Grandmother                     | 53               |
| <input type="checkbox"/> Y<br><input type="checkbox"/> N            | BREAST CANCER (Female or Male)                          |  |                               |                  |                                 |                  |                                 |                  |
| <input type="checkbox"/> Y<br><input type="checkbox"/> N            | OVARIAN CANCER (Peritoneal/Fallopian Tube)              |  |                               |                  |                                 |                  |                                 |                  |
| <input type="checkbox"/> Y<br><input type="checkbox"/> N            | UTERINE (ENDOMETRIAL) CANCER                            |  |                               |                  |                                 |                  |                                 |                  |
| <input type="checkbox"/> Y<br><input type="checkbox"/> N            | COLON/RECTAL CANCER                                     |  |                               |                  |                                 |                  |                                 |                  |
| <input type="checkbox"/> Y<br><input type="checkbox"/> N            | 10 or more LIFETIME GASTROINTESTINAL POLYPS (Specify #) |  |                               |                  |                                 |                  |                                 |                  |
| <input type="checkbox"/> Y<br><input type="checkbox"/> N            | OTHER CANCER(S) (Specify cancer type)                   | Among others, consider the following cancers: Melanoma, Pancreatic, Stomach (Gastric), Prostate, Brain, Kidney, Bladder, Small bowel, Sarcoma, Thyroid |                               |                  |                                 |                  |                                 |                  |

Y  N Are you of Ashkenazi Jewish descent?

Y  N Are you concerned about your personal and/or family history of cancer?

Y  N Have you or anyone in your family had generic testing for a hereditary cancer syndrome? (Please explain/include a copy of result if possible)

## Hereditary Cancer Red Flags (To be completed with your healthcare provider - Check all that apply)

Personal and/or family history of any of the following:

|                          |   |  |
|--------------------------|---|--|
| <input type="checkbox"/> | <b>Multiple</b><br>A combination of cancers on the same side of the family: | <ul style="list-style-type: none"> <li><input type="radio"/> <b>2 or more:</b> breast / ovarian / prostate / pancreatic cancer</li> <li><input type="radio"/> <b>2 or more:</b> colorectal / endometrial / ovarian / gastric / pancreatic / other (i.e., ureter/renal pelvis, biliary tract, small bowel, brain, sebaceous adenomas)</li> <li><input type="radio"/> <b>2 or more:</b> melanoma / pancreatic</li> </ul>                     |
| <input type="checkbox"/> | <b>Young</b><br>Any 1 of the following at age <b>50 or younger</b> :        | <ul style="list-style-type: none"> <li><input type="radio"/> Breast cancer</li> <li><input type="radio"/> Colorectal cancer</li> <li><input type="radio"/> Endometrial cancer</li> </ul>   |
| <input type="checkbox"/> | <b>Rare</b><br>Any 1 of these rare presentations at <b>any age</b> :        | <ul style="list-style-type: none"> <li><input type="radio"/> Ovarian cancer</li> <li><input type="radio"/> Breast: Male breast cancer or Triple negative breast cancer</li> <li><input type="radio"/> Colorectal cancer with abnormal MSI/IHC, or MSI associated <u>histology</u> ++</li> <li><input type="radio"/> Endometrial cancer with abnormal MSI/IHC</li> <li><input type="radio"/> 10 or more gastrointestinal polyps*</li> </ul> |

\* Presence of tumor infiltrating lymphocytes, Chrohn's-like lymphocytic reaction, mucinous/signet-ring differentiation, or medullary growth pattern \* Adenomatous type

Assessment criteria are based on medical society guidelines. For individual medical society guidelines, go to [www.MyriadPro.com](http://www.MyriadPro.com)

## Hereditary Cancer Risk Assessment Review (To be completed after discussion with healthcare provider)

Patient's Signature \_\_\_\_\_ Date: \_\_\_\_\_

Healthcare Provider's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

For Office Use only: Patient offered hereditary cancer genetic testing?  YES  NO  ACCEPTED  DECLINED

Follow-up appointment scheduled:  YES  NO Date of Next Appointment \_\_\_\_\_



## Hospital Outpatient Clinic Based Locations

When you receive services in one of our hospital outpatient clinic based locations, you will receive two separate charges from HonorHealth. Your billing statement will show clinic outpatient visit or a telehealth visit charge under the **Facility Services** section of your statement. You will also receive a separate charge for the **Professional Services**, which will show with the performing physician's or clinical professional's name. The statement of charges will show services in two categories as noted below:

- **Facility Services:** Covers the overhead for the facility including nursing, registration, equipment, supplies, building, etc. The clinic outpatient or telehealth visit charge will be shown here.
- **Physician and Clinical Professionals:** Covers your doctor's services, treatment or procedures performed, and does not include any costs for overhead.

The facility charge is the result of HonorHealth's physician offices and outpatient clinics being classified as hospital outpatient departments, also called provider-based facilities.

Provider-based billing applies to all patients, regardless of the type of insurance you have. The way your insurance covers these charges may be different, based on whether you have insurance through your employer, other insurance company or if you are covered by Medicare.

**How this affects you if you are covered by your employer health plan or other insurance (not Medicare):** The way your insurance company handles these charges will vary based on your health plan. Some insurance companies may apply these charges to your annual deductible, coinsurance or co-pays. To find out what will be covered, contact your insurance company. If you have additional questions, please contact one of our financial counselors.

### How this affects you if you have Medicare:

- The **Facility Services** charge(s) will be billed to Medicare Part A.
- The **Physician And Clinical Professionals** charge will be billed to Medicare Part B

### You will receive two Medicare Summary Notices (MSNs, one for Part A and one for Part B):

- If you have secondary insurance, we will submit any balance to that insurance company.
- If your secondary insurance does not cover the remaining balance or if you do not have secondary insurance, the balance will be billed to you.



## Cancer Care

### Infusion Financial Counselor introduction

At HonorHealth, the last thing we want is for your care to be frustrating. One of the ways we go beyond in caring for you is by meeting with you before you begin treatment. We'll discuss costs and options that can help alleviate any unexpected financial burden of your treatment. Our financial counselors will provide you with financial information regarding your insurance benefits (including details about your deductible status and out of pocket liability), as well as our payment policies. Determining your financial needs is not a one-time exercise –our financial counselors will meet with you and your family regularly to update any changes in your insurance coverage and reevaluate your financial resources throughout your treatment plan. Since you'll be receiving infusion treatments or injections in one of our clinics, here's how our team will support you:

- Once treatment is prescribed, our authorization team will verify the authorization requirements for your insurance. Our team members will initiate the authorization process to ensure your treatment can start in a timely manner.
- Our financial counselors will reach out to you before you start treatment to explain your insurance coverage, review your benefits and discuss your estimated financial responsibility based on information provided by your insurance.
- Once your authorization has been received, our team will continue to follow your treatment to ensure that any ongoing authorization needs are addressed.
- Our financial counselors will also review any possible financial assistance options from the manufacturer (if applicable), third-party foundations and any programs available through HonorHealth.
- If your physician orders a treatment that your insurance does not authorize, we'll work with the pharmaceutical company to apply for any applicable assistance program for you. Our counselors will work with you to complete the financial assistance forms and submit them for you.

Financial counselors are available from 7:30 a.m. to 3:30 p.m., Monday-Friday to answer your questions and discuss your treatment plan.

Thank you for choosing HonorHealth. We look forward to going the extra mile for you.

#### *Haily Radell*

Supervisor – Pre-Services  
PH. 623-683-3922  
[hradell@honorhealth.com](mailto:hradell@honorhealth.com)

## Notice of Privacy Practices and Communication Consent

This form is to identify who may or may not have access to oral communication in regards to the patient's protected health information while the patient is under treatment.

List the full name of family or friends with whom HonorHealth Cancer Care can share your protected health information.

Name

Phone Number

Relationship

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I \_\_\_\_\_ acknowledge that I have received a copy of HonorHealth Cancer Care's Notice of Privacy Practices. I have identified who may or may not have access to my protected health information while under treatment at Cancer Care Cancer Care Network.

I understand that this release is valid for the time frame of my diagnosis but may revoke authorization at any time by informing HonorHealth Cancer Care specialists and my physician.

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

Patient Signature: \_\_\_\_\_

# Medical Records Release To:

**HonorHealth Cancer Care**  
**2500 W. Utopia Road, Phoenix AZ 85027**

I authorize the following physician/facility to disclose information from my health record:

**Physician Name** \_\_\_\_\_ **Facility:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **City** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_ **Fax Number:** \_\_\_\_\_

|   |  |  |  |
|---|--|--|--|
| <b>PATIENT IDENTIFICATION</b><br><br><i>All information must be filled out completely to process your request</i> | Patient Name _____   |  | Date of Birth _____                          |
|   | Address _____  |  | Phone Number _____                           |
|   | City _____   | State _____  | Zip _____                                    |
|   | Dates of Service: From _____ To _____  |  |  |
| <b>INFORMATION REQUESTED</b>  | <input type="checkbox"/> Office Visit Note(s)<br><input type="checkbox"/> Laboratory Results<br><input type="checkbox"/> EKG Report<br><input type="checkbox"/> History & Physical | <input type="checkbox"/> Pathology Report<br><input type="checkbox"/> X-Ray Reports<br><input type="checkbox"/> Billing Record | <input type="checkbox"/> <b>Other:</b> _____ |
|   | HonorHealth Cancer Care<br>Email: hhccancerchartprep@honorhealth.com<br>Phone: 602-562-3445 Fax: 480-882-5015  |  |  |

I understand that information in my health record may include information relating to Sexually Transmitted Disease, Acquired Immunodeficiency Syndrome (AIDS), Human Immunodeficiency Virus (HIV) and other communicable diseases, Behavioral Health Care/Psychiatric Care, and treatment of alcohol and/or drug abuse; my signature authorizes release of any such information.

I may refuse to sign this authorization form. I understand that the practice will not condition or deny treatment on my signing this authorization. I understand that I may revoke this authorization at any time, except to the extent that action based on this authorization has already been taken. The John C. Lincoln Physician Network Notice of Privacy Practices explains the process for revocation, which includes a request in writing. I understand that I may receive a copy of this authorization.

Unless I revoke this authorization earlier, **it will expire one year from the date signed** or as specified: \_\_\_\_\_.

I understand that, if this information is disclosed to a third party, the information may no longer be protected by state, federal regulations and may be re-disclosed by the person or organization that receives the information. I release the practice, its employees and agents, medical staff members, and business associates from any legal responsibility or liability for the disclosure of the above information to the extent indicated and authorized herein.

\_\_\_\_\_  
 Signature of Patient

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Signature of Legal Representative

\_\_\_\_\_  
 Relationship to Patient **or**  
 Description of Authority to Act for Patient

**For Healthcare Use Only**

**Date Received:** \_\_\_\_\_ **Date Sent:** \_\_\_\_\_ **Processor:** \_\_\_\_\_

PN 200

