



WELCOME TO HONORHEALTH, YOUR PARTNER IN CARE

HonorHealth was formed by a merger between Scottsdale Healthcare and John C. Lincoln Health Network. HonorHealth's mission is to improve the health and well-being of those we serve. The healthcare system encompasses:

Five acute care hospitals:

- HonorHealth Deer Valley Medical Center.
- HonorHealth John C. Lincoln Medical Center.
- HonorHealth Scottsdale Shea Medical Center.
- HonorHealth Scottsdale Thompson Peak Medical Center.
- HonorHealth Scottsdale Osborn Medical Center.

Specialized patient care:

- Breast Health and Research Center.
- Greenbaum Specialty Surgical Hospital.
- HonorHealth Medical Group.
- Piper Surgery Center.
- Research Institute.
- Sonoran Health and Emergency Center.
- Virginia G. Piper Cancer Center.
- Virginia G. Piper Pediatric Center of Excellence - Children's Emergency Center.
- Extensive specialty care physician practices, outpatient treatment and surgery centers, rehabilitation, medical imaging and much more.

Foundations and community services:

- Adult Day Care.
- Desert Mission Food Bank.
- Desert Mission Neighborhood Renewal.
- HonorHealth Foundation.
- Lincoln Learning Center.
- Neighborhood Outreach and Access to Health.

Together, we can make quality care more personal and accessible. Learn more at HonorHealth.com.



About our practices

- In most cases, for acute and urgent issues, our offices can see you the same day. Patients who call after 3:00 p.m. may be scheduled for an appointment the next office day or may be referred to one of our offices with convenient extended hours.
- If you call your doctor's office after the office is closed for an urgent issue, you will be directed to a call service. The provider on call will assist and advise you of a plan of care.
- All of our practices are on the same secure electronic health record system. No matter which office you visit, your information is available.



Patient-Centered Medical Home

HONORHEALTH™

HonorHealth.com



HONORHEALTH™



Working together for your health

Your primary care provider's office is your "medical home base." Along with your input, your primary care clinician provides or coordinates all of your healthcare needs, using his/her professional judgment and the recommendations of your entire healthcare team.

This unique partnership between you and your provider means that you will always have active involvement in your own healthcare plans.

Your home for complete care

This office and many other HonorHealth Medical Group practices are recognized by the National Committee for Quality Assurance (NCQA) as patient-centered medical homes.

What does this designation mean to you?

- We practice a Patient-Centered Medical Home philosophy of care which means that our care is patient-centered, comprehensive, team-based, coordinated, accessible and focused on quality and safety.
- We work with more than 900 closely aligned specialists. Through care coordination, we are committed to providing you with the right care that has been tested and proven.
- You are provided with tools, resources and education to help manage your health.



Help us help you

- Work with us to develop a care plan.
- Tell us about your needs and concerns.
- Ask for help if you don't fully understand something.
- Understand that your lifestyle choices impact your personal health.
- Follow your care plan.
- Let us know if you are unable to take your medicine as prescribed or follow through with your care plan.
- Tell us about any illnesses, other physician visits, hospitalizations, medications and other health-related matters.
- Give other providers and facilities your primary care provider's information.
- Prepare an Advanced Directive and be certain we have it on file.
- Give us feedback so we can improve our services.

MyChart: Your personal electronic health record

With a MyChart health record you can:

- Receive most test and lab results online; no waiting for a phone call or letter.
- Email your practice provider with non-urgent medical questions and get a response within two business days.
- Review medications, immunizations, allergies and health history.
- Schedule, confirm or cancel appointments online.
- Request prescription refills.
- Review post-visit instructions.

For more information about MyChart, please visit AZMyChart.com.

