# FAQs: Sharing my health information with another app

**Q:  Will the app I choose protect my MyChart personal health information?**
**A:** HonorHealth does not endorse any vendors developing an app to connect and import your data into their environment.  It's recommended that you read the app's Terms and Conditions.

**Q:  What apps can I share my health information with?**
**A:**  HonorHealth does not endorse any particular app vendor.  The health system simply gives you the ability for you to share your personal health information electronically, if you choose to do so.
_Note_ - At this time, sharing health information technology with apps is very much in its infancy.

**Q:  How does sharing info with an app work?**
**A:**  We have worked with our electronic health record vendor Epic, to allow for an app to securely connect to MyChart.  You determine which app(s) you wish to use and what information you wish to share.  Follow the app instructions.
_Note_ - HonorHealth is not responsible for testing every app you might choose.

**Q:  I'm worried about my health information security.  Can you tell me more?**
**A:**  You are in control.  You must have an active MyChart account in order to exchange information.  Your MyChart user name and password are your authentication for MyChart to share the requested information with the app.  Sharing information between the app and MyChart is time limited (60 minutes).

**Q:  Will I have to sign into MyChart each time I want to share information with an established app?**
**A:**  Yes.  As a security feature, each time you wish to share your health information with that app, you'll need to re-authenticate with MyChart by entering your user name/password.

**Q:  How can I revoke sharing my health information with an app?**
**A:**  You can do this in two ways.  Within MyChart, you can delete the app link at any time to discontinue information sharing (go to Settings).  From within the app, follow their instructions to revoke information sharing.

**Q:  I've located an app that allowed me to connect to my HonorHealth MyChart data, but when the app attempted to import data, nothing happened.  What should I do?**
**A:**  Contact the app vendor and ask them to work with Epic directly.

**Q:  Some of my data appeared to be incorrect when I used the app to import my data.  What should I do?**
**A:**  Contact the app vendor.

**Q:  I can't get into my HonorHealth MyChart account.  What should I do?**
**A:**  On the MyChart home page, click on "forget user name" or "forget password" to reset this information.  If you're still having issues, contact your HonorHealth doctor's office for assistance.

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